

Faye Thomas

From: Holly Shelton [REDACTED]
Sent: Monday, November 18, 2024 9:44 PM
To: Clerk of Board
Cc: Michal Haynes
Subject: [EXTERNAL] Continued Hyperion issues in El Segundo

Hello. I am writing once again to tell you that the Hyperion is continuing to release odors and chemicals on a very consistent basis which causes various health issues to myself and other residents. It doesn't have to smell outside to have these health issues happen. We can't sleep. We wake up with various issues, headaches, earaches, dizziness, sore throats, bloody noses, etc. We still can't open windows and enjoy our homes or even a simple walk in the neighborhood or so some basic gardening work. The smells and chemicals enter the house and cause us to be sick even when all doors and windows are closed, which is extra unfortunate due to the heat wave.

The poisoning continues. Even the animals don't feel well.

Also, the North monitor has been off line/off kilter and has been giving inaccurate results since it was allegedly fixed last week. The same thing happened with the Central monitor. There seems to be a lack of recorded data with the North monitor. This has been going on for months.

Please help us right this wrong. It's been over three and a half years of this.

It would also be great if the AQMD can fix the antiquated reporting system. We have to call or report via the app. Hope that we receive a return call and can be around when the inspector is in the area. And then we have to hope that the smells are still around by the time an inspector gets here. When/if the Hyperion sends an inspector out, they don't let us know and I don't think that I have ever heard that they have verified a complaint even when the AQMD has been around just moments before.

It makes more sense to have the inspectors for the AQMD be able to respond to the complaints on their own and determine whether or not there is an odor. This

would result in more complaints being verified and more violations being issues. And would be easier on everyone mentally, physically and emotionally. This is not a full time job that we have asked for.

Holly Shelton